

Job Description: Barista

JOB DESCRIPTION

FoJo Beans is seeking qualified Baristas who possess a thorough understanding of semi-automatic espresso machines and espresso grinders, as well as a variety of brewing methods (i.e., pour overs), and bar flow. A professional attitude towards hospitality is essential.

PRIMARY RESPONSIBILITIES

- Educates customers by presenting and explaining the drinks menu; answering questions
- Sells coffee grinding & brewing equipment and coffee/tea accessories & supplies by explaining differences in coffee beans and coffee preparation machines; demonstrating how brewing equipment operates
- Prepares and sells coffee/tea drinks
- Maintains café inventories
- Keeps equipment operational by following operating instructions; troubleshooting breakdowns; maintaining supplies; performing preventive maintenance; calling for repairs
- Maintains a clean, safe, and healthy work environment according to health codes
- Ability to lift 30 pounds on a regular basis and maneuver 150 pounds

QUALIFICATIONS / EXPERIENCE

- 3+ years of experience in specialty coffee and/or the coffee industry. Management experience preferred
- Excellent communication
- Proactive approach to problem-solving; ability to keep a calm, professional demeanor
- A high degree of ethics and superior customer service
- High level of organization, excellent time management skills, and ability to self-direct
- Adaptability and the ability to creatively troubleshoot difficult situations
- Superior leadership capabilities; ability to work well within groups
- Focused perspective on what a high-functioning coffee bar looks like and how to execute that perspective
- A passion for small business and quality products
- Be a model barista, in terms of bar skills, customer service, and enthusiasm to share knowledge